## Common Themes about the Training from Interviews from PLWD & CP



May 30, 2019

Drawn from Interviews with Bob Savage, Pat Murphy, Charles Michalak, Geri Taylor, Jim Taylor, Teresa Webb

- Positive learning experiences are ones where:
  - Approached us as people not disease. People who have something to contribute now and people whose previous lives and experiences matter.
  - Tied to personal motivation what matters to me. My needs and hopes.
  - Communication is clear and respectful. Verbiage is very important. Keep in understandable terms, using examples and simple analogies.
- A draw for someone living with dementia to want to co-partner in research is that there is a strong understanding that "there is something in it for me." Though being a participant in trials for the cure gives a sense of helping the cause, having a perceived specific benefit here and now is important. Part of the benefit is being 'seen', 'heard' and valued.
- Communication was a mentioned as a critical point in each interview. Everyone mentioned the importance of understanding terminology to help the communication process.

*Verbiage is VERY important. We are not ignorant or stupid, but we may not understand the words. We need things that we understand.* 

• Communication also has to be respectful and not condescending. From a PLWD:

*Be patient. Don't dumb it down. Share the process by using examples vs. teaching actual terminology to make less intimidating.* 

DON'T ASK "DO YOU UNDERSTAND?" If you see someone looking like a 'deer in the headlights'. "Let me explain this another way".

You want to create mutual respect so that people feel free and are encouraged to speak out and ask people to slow down. Maybe raise hand.

• Investment on the part of the researchers was also a topic that came up often—persons living with dementia want to know that researchers are ready and wanting to partner in a new way, and there is an appeal to see the humanness in both the person living with dementia, and the researcher.

We are still valuable! There are still parts of our brains that work very, very well. Dementia doesn't take our intellect away right away. I'm just like you. I'm human, I have all the feelings you have, and I'm excited to be here.

- One PLWD also felt it was important to do some "role-playing" and demonstration on how communication between a person living with dementia and a researcher might go, and some real examples of challenges and how to address them.
- All agreed that having breaks throughout the day was important for processing of information and getting opportunities to move. One PLWD was specific in his request to have a space where he didn't feel cramped.
- Practical suggestions
  - 9-4pm. 1 hour lunch. Heavier learning in morning. People get tired.
  - Need to create atmosphere of mutual respect so people feel free and are encouraged to speak. Where everyone is patient.
  - Provide material ahead of time to familiarize beforehand.
  - Don't give too much in session make additional information available for those who want more
  - Provide a bio for all participants
  - May want to split PLWD from CPs so CPs don't take over conversations.
  - Need a quiet space to take a break.